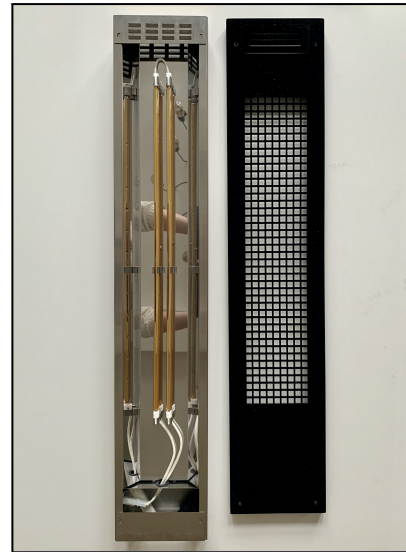


You will need:

- Phillips Head Screwdriver
- Gloves
- Slip joint pliers (optional)
- Two people (optional)



Important - Unplug the sauna before starting. Make sure to use gloves as sharp edges are involved.

There are a few things that can cause a full spectrum heater to inadvertently stop working. The main causes are either:

1. One or both heater bulbs have dislodged from their sockets.
2. One or both heater bulb sockets are not making a secured connection.

To fix these problems you will need to remove the full spectrum heater front piece and reseal the bulbs.

Step 1: Remove the full spectrum heater from the sauna by unplugging it from the socket, and using fingers or pliers to gently unscrew anticlockwise the heater bolts attached to the door. Be careful to ensure the heater does not drop (a second person here is useful!).

Step 2: Once you have the heater detached, lay it on a flat surface. Using a screwdriver, unscrew the frontage to expose the bulbs inside.

Step 3: If any of the bulbs are dislodged it will be very clear. Remove the bulbs (using gloves) from the sockets, gently examine them to see if any filaments are broken. If they look undamaged, reseal them into the sockets one end at a time.



Step 4: Once the bulbs are reseated, test the heater. You can do this without completely reassembling the heater. Simply lay the heater down inside the sauna next to the floor plug without mounting it back onto the glass panel. Plug the heater in and turn on the sauna setting it to the maximum temperature, with the FS button set to 100%. The heater bulbs should light up red within seconds. If so, turn the sauna power off and carefully reinstall the heater.

Step 5: Next check that the plastic molex connectors between the light bulbs at the lower end of the heater are fitted correctly. Make sure that both parts are firmly connected. If in doubt, disconnect and reconnect, firmly pushing both parts together.



Step 6: Repeat Step 4 and activate the heater to see if it now works. If an issue persists, the heater bulbs may be damaged and may need replacing. Please contact your customer care advisor for more assistance.